

## TIKTOK SHOP CONNECTOR BY SILK: INSTALLATION CHECKLIST FOR AMAZON MCF

Welcome to the "middle-man" between your Amazon Multi-Channel Fulfillment (MCF) store and TikTok Shop! Connector by Silk is the system that allows any seller to sync products, orders, returns, and more from their online store to TikTok Shop.

This checklist is to ensure that your integration process between Amazon MCF and TikTok Shop will run smoothly!

## PROCESS OVERVIEW:

- Review the Checklist below
- Create your **store's** connection
- Create a Connector by Silk Account
- **Sync Products** between Shopify & TikTok Shop







## CONNECTOR BY SILK: INSTALLATION CHECKLIST

Please make sure you have checked all items for both TikTok Shop and Amazon MCF below.

| TIKTOK SHOP SELLER CENTER CHECKLIST:  |
|---|
| Ensure TikTok Shop Seller Center is NOT linking to any Amazon MCF store yet   |
| Have at least one warehouse (shipping warehouse + return order warehouse) setup   |
| Have at least one Shipping template and Shipping option setup (How to Set Up Shipping)                                      |
| Set "Shipped by Seller" as preferred in Shipping Options if you are fulfilling orders from Amazon MCF (3PL)                 |
| Set "Shipped via Platform" as preferred in Shipping Options if you are fulfilling orders in TikTok Shop Seller Center (4PL) |
| Cancel/Deactivate all existing services besides Silk (Go to: Services → My Services → Cancel each service besides Silk)     |
| Have a TikTok Shop store owner account that can authorize the Connector   |
| AMAZON MCF CHECKLIST:   |
| Product has the 'Inventory' value (within 1-99999 range) set up in Amazon MCF   |
| All products that will be listed in TikTok Shop are Fulfillment By Amazon (FBA) products                                    |

Please contact Silk at <u>tiktokshop@silkcommerce.com</u> if you have any questions!

